

DATE: January 18, 2018
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Elaina Hooper, Dispatch Supervisor, City of Reno Public Safety Dispatch,
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THROUGH: Jenny Hansen, Director, City of Reno Public Safety Dispatch

SUBJECT: FUNDING REQUEST – WEST SAFETY SOLUTIONS CORP. FUNDING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the Reno Public Safety Dispatch for West Safety Solutions Corp. for the purchase of IWS Super CAS Server – Underlying Software. Including freight and Installation services for a cost not to exceed \$16,905.00.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) CITY OF RENO PUBLIC SAFETY DISPATCH:

A review, discussion and possible action to approve, deny or otherwise modify a request for funding for Reno Public Safety Dispatch to replace inadequate server with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed \$16,905.00

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

No previous actions were taken for City of Reno Public Safety Dispatch.

Background: The current server supporting audio recording for all lines at each console is insufficient as the volume of calls was underestimated at the time of installation. That said, the City continues to lose invaluable data with loss of recorded administrative telephone lines. Troubleshooting began over two years ago and the City, collaborating with the vendor, was recently able to determine the root cause and respective mitigation.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed \$16,905.00

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed \$16,905.00

Super CAS Server

for

Washoe County, NV

(Direct)

Quote Number: 23373

Version: 1

Summary - Washoe County

Item	Cost
IWS Software	\$2,627.00
Third Party Solution	\$14,278.00
Total:	\$16,905.00

Model#	Description	Qty	List Price	Selling Price	Total
IWS Software					
914121/2	IWS Server - Underlying Software	1	\$2,627.00	\$2,627.00	\$2,627.00
				Subtotal	\$2,627.00
Third Party Solution					
Q13182	HPE DL380 Gen9 8SFF CTO Server - Bundle for Verint Super CAS server	1	\$14,278.00	\$14,278.00	\$14,278.00
				Subtotal	\$14,278.00
			Total		\$16,905.00

Notes

- 1 Drop ship Hardware and Software specified by Verint to provide a Super CAS server.
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Terms

VENDOR NAME	West Safety Solutions Corp 1601 Dry Creek Drive Longmont, CO 80503 Include quote number and customer EIN/Tax Identification Number on P.O.
SUBMIT P.O.	ordermanagement.safetyservices@west.com
PRICING	All prices are in USD Taxes, if applicable, are extra. Shipping charges are extra unless specified on the quote.
SHIPPING TERMS	FCA (Montreal), INCOTERMS 2010
PAYMENT	Per Contract
DELIVERY	TBD
VALIDITY	Quote is valid for 120 Days . However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.